

	Document name: POLITIKA ISM	
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## **Integrated management system policy**

Policy of integrated management system is aligned with the business policy of the company and applies to fully meet all the requirements and the needs of users from which stems a business success, further development of the company, all very good satisfactions, social interest and improvement of integrated management system.

Basic principles:

- high quality of products and services that provide high satisfaction of our customers,
- permanent control and process management we provide trust and long-term cooperation with our customers,
- constant improvement, striving for providing leadership positions,
- the establishment and promotion of trusted partnerships with external providers,
- continuous operation on raising the General level of knowledge, expertise and qualifications of employees both in the area of the profession as well as in the area of environmental protection and the protection of health and safety at work,
- adjust the requirements of the market,
- increase productivity, profitability, market position,
- identifying and evaluating potential dangers and environmental aspects before their appearance to harmful influences on the environment reduced to the smallest possible measure and prevent its pollution,
- continuous education and training to carry out production and other processes in the safest way possible,
- motivation of all employees towards achieving objectives, fostering team spirit,
- constant innovation program of prevention, as an integral part of employees health care and elimination of consequences of possible injuries at work,
- encourage and respect of social responsibility, with respect to legal regulations and good business practices.

All these principles are being implemented by all employees and permanent development of an integrated management system consistent with the standards for the protection of the environment and safety and health at work.

In Belgrade, 27.06.2018.

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